Introduction

How can we help you?

ElectraLink is dedicated to supporting the data management and governance of the UK gas and electricity industries. We have utilised our sector leading industry experience and knowledge to prepare a series of training courses specifically designed to help market participants increase their industry knowledge.

What courses do we offer?

We offer the following 'off the shelf' courses or, should you desire, our industry expert staff can tailor a course specifically for your organisation.

Course Title	Area
An Introduction to the Distribution Connection and Use of System Agreement (DCUSA)	Electricity
An Introduction to the DCUSA Charging Methodologies	Electricity
An Introduction to the Supplier Point Administration Agreement (SPAA)	Gas
An Overview of Gas Asset Management	Gas

For additional information on each of these courses, please see Appendix A.

How do I book?

If you would like to know more or to book a session please contact sales@electralink.co.uk or call us on 020 7432 3000.

Prices are available upon request and the training can be delivered either at your own site or here at ElectraLink's London office.

Course Details

The following tables detail the courses we currently offer. If you cannot see what you are looking for please contact 020 7432 3000 to discuss the preparation of a bespoke course to meet your needs.

Course One: An Introduction to the Distribution Connection and Use of System Agreement (DCUSA)
Who should attend: This course is aimed at individuals who are new to the industry and/or have recently started working with the DCUSA.
Content: • What is the DCUSA? • DCUSA Governance • The DCUSA Change Process • Navigating the DCUSA Website • Current DCUSA Activities • How To Get Involved • The DCUSA Voting Calculation
Course Objectives • To provide individuals who are new to the industry and/or DCUSA with a high level overview of the agreement and its purpose • To share information on DCUSA processes and current activities
Duration: approximately 2 hours
About the Course Trainers: This course will be delivered by staff members who have direct responsibility for the delivery of the DCUSA arrangements.

Customer Feedback:

"Very worthwhile"

"Overall a very constructive and well presented session"

"I am new to the change process under DCUSA and I found the session useful. I think it was pitched at the right level"

Course Two: An Introduction to the DCUSA Charging Methodologies

Who should attend: This course is aimed at individuals who have a reasonable understanding of the DCUSA and would like to know more about the Charging Methodologies that are defined within the DCUSA.

Content:

- What A High Level Overview of Regulatory Structure and Allowed Revenue:
    - Revenue Reporting Packs (RRPs) and Forecast Business Plan Questionnaires (FBPQs)
    - Price Control Structure
    - Price Control Settlements (Allowed Revenue)
- Charging Methodologies:
    - The various Charging Methodologies and how they fit together
    - How the Charging Methodologies facilitate Allowed Revenue Recovery
    - Charging Methodology Changes – how the process works

Note, this course is an introductory course only and does cover the complex calculations within the methodologies.

Course Objectives

To provide a high level overview of:

- How Ofgem sets the price controls and determines the allowed revenue for Distribution Network Operators (DNOs)
- How the DCUSA charging methodologies and models fit together

Duration: approximately 2 hours

About the Course Trainers: This course will be delivered by staff members who have direct responsibility for the delivery of the DCUSA arrangements.

Customer Feedback:

100% of course attendees rated it as "Excellent".

Course Three: Introduction to the Supplier Point Administration Agreement (SPAA)

Who should attend: This course is aimed at individuals who are new to the industry and/or have recently started working with the SPAA.

Content:

- Introducing the SPAA

- Parties to the SPAA

- The SPAA Governance Framework

- Introducing the SPAA Website

- SPAA Products

- Obligations on Parties

- SPAA Change Processes

Course Objectives

- To provide individuals who are new to the industry and/or SPAA with a high level overview of the agreement and its purpose

- To share information on SPAA processes and current activities

Duration: approximately 3 hours

About the Course Trainers: This course will be delivered by staff members who have direct responsibility for the delivery of the SPAA arrangements.

Customer Feedback:

"Being new to gas, the topics covered all areas of interest"

"Good knowledgeable presenters"

"I had relatively limited knowledge of gas industry but felt it was pitched at the right level"

"Over all = excellent"

Course Four: An Overview of Gas Asset Management

Who should attend: This full day course is targeted towards new Meter Asset Manager (MAM) staff with limited or no gas industry experience.

Content:
- Industry Background
    - Brief history of UK gas industry
    - Industry Stakeholders (GT, iGT, Supplier, Shipper, MAM, MAP, GAO)
    - Gas metering governance/actors (SPAA, Xoserve, Ofgem, Gas Forum)
- Gas Asset Specifics
    - Asset characteristics
    - Metering system components and variations
- Smart Metering
    - Gas specific challenges for smart metering
    - Changes within the gas market
    - Participant changes
    - MDD/Data Changes
    - Flow Changes
- Contractual Arrangements, Ownership & Maintenance
    - Gas metering contracts and commercial agreements
    - Supplier/customer commercial arrangements
    - Supplier/MAM commercial arrangements
- Industry documents
    - RGMA Baseline
    - MDD
    - MAM Manual
- Auditing
    - MAM Code of Practice
    - Data management perspective auditing
    - Run through of the audit process

- Gas Flows
  - Key flows
  - Timescales
  - Obligations
  - Reporting requirements

Course Objective

To provide attendees with:

- an overview of the market structure, participants and governance

- an understanding of what market arrangements exist and how MAMs operate with them

- an understanding of what industry documentation exists and what is covered within them

- an understating the audit process, what is covered within it and best practice for ensuring compliance

- a solid understanding of all the data flows sent or received by a MAM

- an understanding of what changes specifically for gas metering will occur within the industry

Duration: approximately 6.5 hours

About the Course Trainers: This course will be delivered by ElectraLink staff members who have extensive experience in the gas sector.

Customer Feedback:

"Very effective and informative training"